

Electricity

Dominion Virginia Power

www.dom.com

Billing Questions:

Customer Services – 1.888.667.3000 (Mon – Fri 7:00 am to 7:00 pm)

Or mailed to PO Box 12083, Richmond, VA 23241-0083

Report Power Outages:

Emergencies and outages – 1.888.667.3000

Payments may be made via mail, over the phone, at payment centers, through automatic bank draft or via the internet.

Local Payment Centers:

Five Forks Food Mart, 2605 Berry Street, Hopewell

Unique Wireless, 5266 Oaklawn Blvd., Hopewell

Billed Monthly

Telephone Service

Verizon - Home Service (also provides cellular service, television and internet services)

www.verizon.com

Verizon provides non-cellular phone service to the area.

Billing questions: 804.954.6222 8:00 am – 6:00 pm Mon – Fri

Payments may be made via mail, telephone, or on-line.

Gas Company

Columbia Gas Company

www.columbiagasva.com

Customer Service: 800.544.8911 7:00 am – 5:30 pm Mon – Fri

PO Box 9001844, Louisville, KY 40290-1844

For emergencies and gas leaks: 800.544.5606

Payments may be made via mail, phone, internet or at authorized payment centers.

Payment Center Locations:

Oaklawn Valero, 5002 Oaklawn Blvd. or
SunTrust Bank at either 200-204 North Main Street or 2nd Ave. and Poythress Street

Billed monthly and budget plans are available.

Cable and Satellite Television

Cable – Comcast

www.comcast.com

Customer Service: 866.385.2942 24 hours a day. For programming call 800.316.1619.
For initial cable set up call 866.385.2942. Numerous program options and prices are
available to choose from.

Payment may be made via mail, on line, at authorized payment center locations and by
telephone.

Payment Center Location: 2033 East Whitehill Road, Prince George, VA 23875
(Reformatory Road between Hopewell and Fort Lee)

Phone: 804.862.3232

Hours: Mon – Fir 8:00 am – 5:30 pm Sat – 9:00 am to noon

Satellite

A variety of satellite options are available in the area including **Dish Network** and
DirectTV.

Water/Waste Water/Refuse

Water – Virginia American Water

www.vawc.com

Customer Services – 1.800.452.6863 (24 hours a day) or at
PO Box 70824, Charlotte, NC 28272

Report Emergencies – 1.800.452.6863 (24 hours a day)

Payments may be made via mail, on line, at designated payment centers, or via credit or
debit card or electronic check by calling 1.866.271.5522

Billed Quarterly

Payment Centers:

Checks Cashed, 202 Cavalier Square, Hopewell

Five Forks Food Mart, 2605 Berry Street, Hopewell
Appomattox River Peanut Company, 426 South 15th Avenue, Hopewell

Waste Water - City Of Hopewell

All wastewater billing questions should be through Virginia American Water at the same number listed above.

Any sewer line problems such as back up or line breakage should be directed to 541.2210 M-F 8:30am to 5pm. After hours sewer line problems should be directed to

Billed quarterly in conjunction with the water bill, the same payment information applies from above.

Refuse Collection - CVWMA

www.cvwma.com

Trash collection is done either Monday or Tuesday throughout the City by Central Virginia Waste Management Authority.

Billing for trash collection is done in conjunction with the Water/Wastewater quarterly bill and the same payment information applies from above.

Customer Service: contact via phone at (804) 359-8413; via fax at (804) 359-8421 or email at info@cvwma.com

You may also write to them at:

Central Virginia Waste Management Authority
2100 W. Laburnum Ave., Suite 105
Richmond, VA 23227

Residents and businesses are issued toters or bins for trash collection.

For totter issues and repairs please call Hopewell Public Works at 541.2297.

For trash pick up issues please call CVWMA at 425.0500 (this is NOT a long distance number).

The City of Hopewell currently does not offer a residential recycling program for pick up by household. However the city does offer in conjunction with CVWMA four **recycling centralized bins** for the following items:

Newspapers, Magazines and Catalogs.

Includes Glossy Inserts/Slick Advertisements

No plastic bags



Mixed Paper

"Junk" Mail, Computer Paper, Phone Books and Cereal/Dry Food Boxes

- No gift wrapping paper or foil
- No napkins or tissues
- No plastic coated paper
- No hardcover books



Cardboard

Corrugated cardboard boxes

Flatten and insert into long narrow slot on bins



FLATTEN BOXES

Recycle the Following Items Together:

Cans and Foil

Aluminum Cans, Steel Food & Beverage Cans, Aluminum Foil, & Foil Products

- No aerosol cans
- No aluminum siding or other scrap metal
- No pesticide or herbicide containers



**RINSE & CRUSH
LABELS ARE OKAY**

Plastic Bottles

Only Narrow-Neck Bottles with a PETE ♻️ or HDPE ♻️ on the bottom. Includes Soda, Shampoo & Detergent Bottles and Milk Jugs

- No plastic bags
- No "wide-mouth" containers (tubs or cups)
- No motor oil bottles
- No plastic with numbers other than ♻️ or ♻️



**RINSE, DISCARD LIDS,
CRUSH, LABELS ARE OKAY**

Glass Bottles and Jars

Clear, Brown & Green Food & Beverage Containers

- No caps or bottle tops of any kind
- No window glass
- No dishes, cook ware or drinking glasses
- No ceramic, light bulbs or mirrors

The four recycling bins are located at:

- Cavalier Square Shopping Center
- Municipal Building Parking Lot, 300 North Main St.
- Colonial Corner Shopping Center, 4100 Oaklawn Blvd
- Fire Station #2, 3400 Virginia St., near Wilmington Avenue

The City of Hopewell additionally offers a **City Convenience Center** for drop off of yard waste, large appliances, tires, and certain scrap that will not go into the regular trash collection.

Hours of Operation are: Tues., Wed., and Fri 12:30 pm – 3:30 pm and Saturday 8:00 am – 4:30 pm

The Convenience Center is located at 507 Station Street behind Fire Station #1.